

## Internet and PC Requirements

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- Internet Service MUST be hardwired (WiFi, Satellite, Microwave or Cellular Hotspot are not acceptable Internet Service solutions).
- Router Recommendations with the following features:
  - IP Address Routing
  - Network Address Translation (NAT)
  - DHCP Functions
  - Firewall Functions
  - LAN connectivity like a network switch
- Types of internet accepted:
  - High Speed DSL
  - Cable Internet
  - Fiber Optics
- Internet Speed Minimum: 5.0 mbps Download/ 3.0 mbps Upload
- Test Site: CVG standard PC test.
- Internet Service must be 100% stable. Latency of 150 ms is the maximum allowable; maximum allowable packet loss is 0%.
- MODEM/ROUTER - If you have a combination Modem/Router, MAY NEED to have separate Modem & Router for better VOIP Call Quality.
- COMPUTER (Desktop or Laptop / Windows or MAC) / MINIMUM PC REQUIREMENTS:
  - Must successfully pass integrated PC Scan in WorkDay
  - Antivirus MUST be installed and updated virus definition in last 15 days
  - Firewall enabled and Operating system for Windows either 8.1 or Windows 10
  - (2) Minimum 19" LCD Monitor (Minimum Resolution 1024 x 768)
  - USB Keyboard & Mouse
  - Wireless Keyboard & Mouse / Requires backup (extra batteries on hand)
  - USB Headset Required Features: Mute Button / Noise Cancelling Microphone / Amplifier ([Wal-Mart](#)) ([Amazon](#))
  - A smart phone for Duo authorization.
  - USB WebCam - used during Training/Nesting & Production with Customers